

Understanding students' learning needs for coaching

in Industrial Design



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Agenda

- Introduction
- Educational model ID
- Theoretical Background
- Methods
- Results
- Conclusions
- Recommendations for practice and research

Introduction

Engineers/Designers of the future

Life long learners

Responsible engineers

T-shaped engineers

Individual Learning paths

Students as active agents of learning

Design/Challenge-based Learning

Course level BC



Curriculum level in ID



Course level GS



Integration courses E3



Theoretical Framework

- **Design-based learning (DBL)** is an educational approach commonly used to foster students' design thinking (Gomez-Puente et al. 2013).
- Challenge-based learning (CBL) focus on multidisciplinary collaboration and involves different stakeholder perspectives, and aims to find a collaboratively developed solution, which is environmentally, socially and economically sustainable (Malmvqist et al., 2015)



Overall Program Structure



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TU/e

Learning in Squads

- Squads as a model of a learning community that promotes students' learning.
- 9 squads on various themes (Vitality, Mobility...)
- Open space
- Students work on open-ended challenges based on own interest
- Multiple possibilities to reflect, present, get feedback, consult experts and interact with clients
- Multistakeholder approach
- Squads invite novice students to work collaboratively with experts and peers in order to learn from each other and transfer knowledge and skills to less experienced students or staff (Morton, 2012).

'coaching' refers to the process of advice-giving in coaches refer to the individuals participating in the advice giving situation (e.g., teachers, experts, stakeholders, and peers). Adams et al., 2017



Knowledge related to design process

- Conceptual knowledge: the concepts, facts, and principles related to domain of knowledge) (Anderson, 1976).
- Procedural knowledge (design task strategies): knowledge of how to perform or operate in a situation (Anderson, 1976).

Coaching can support design process knowledge by...

- Helping students form a design thinking mindset (Dannels, Gaffney & Martin, 2008)
- Directing students to improve design reasoning (Ball & Christensen, 2016)
- Offering advice in making explicit design decisions with associated rationales and consequences (Huet et al., 2007)
- Using disciplinary knowledge in context (Wolmarans, 2016).

Self-directed Learning

• The pro-active process that learners engage in to optimize their learning outcomes

Coaching can support self-directed learning by

- Encouraging students to plan, monitor and adjust design processes and guidelines (Reich et al., 2014),
- Providing opportunities for students to fail, succeed, and take ownership in design decisions (Daly & Yilmaz, 2016).



Professional Identity

- Professional identity development (PID) is about how students views themselves as a future professional designers.
- PID requires the integration of one's personal traits, motives, competencies, values, morals, beliefs, and attributes with the norms of the profession and technical knowledge (Kunrath 2019; Van Diggelen and Morgan 2017).

Coaching can support professional identity development by..

- Supporting them to construct their own design voice as they socialize students into the complexities and ambiguities of professional practice (Brandt et al., 2013; McDonnell, 2016).
- Modeling for students their own perspectives on design practice, (Gray & Howard, 2016; Uluoğlu, 2000).

Our current research





Research Questions

What coaching do students in ID need to develop:

- content knowledge (design process)
- self-directed learning
- professional identity

Methodology



Interviews

Individual interviews with 26 students of different levels and squads



Data analysis

Thematic analysis on perceived need for coaching

Descriptive characteristics

Students' coaching needs differed based on their

- Educational level (Bachelor vs Master)
- Project Characteristics (Individual vs Group and Openended vs more Structured)

Educational Level	Project Character	ristics
2 nd year bachelor students (n=11)	Group	Less open-ended
Final Bachelor students (N=5)	Individual	Open-ended
Premaster students (N=4)	Group	Less open-ended
Master research (N=6)	Individual	Open-ended

Themes related to students' coaching needsdesign knowledge	2 nd year Bachelor	Final Bachelor	Premaster	Master (FMP)
Coach should support the design process- explain all steps and support in implementation	V		v	
		V		V
Coach should provide feedback on deign process				
Coach should provide feedback on prototype	V	V	V	V
Coach should ask for elaborations on thinking process		V	V	V
Coach should encourage students to consider multiple perspectives in their design ₁₅		V		V

Themes related to students' coaching needsself-directed learning	2 nd year Bachelor	Final Bachelor	Premaster	Master (FMP)
Set expectations	v	v	v	v
Emphasis on students' choice	V	V	v	v
Support in decision making		V		V
Support in complexity management		V		V
Support in Knowledge management (design process)	V		V	
Support in time management	V		V	
Support in motivation		v		v
Support in collaboration	v			v

Themes related to students' coaching needsprofessional identity	2 nd year Bachelor	Final Bachelor	Premaster	Master (FMP)
Discussing students vision/future plans		V	v	V
Discussing students' professional identity	v	v	v	v
Discussing coaches' professional identity	V		V	
Support in finding opportunities for prof. identity development	v	V		V
Support in reflection of professional identity	V		V	
Give feedback on PDP plan	v		v	

Conclusions

- Important differences among students
- Students are familiar with PI&V and (more developed) self-directed attitude
- FBP students need more support
- Students expected more attention from coaches in order to keep them motivated (during the Corona time) and show interest.
- Students don't admit that they don't know

Future Directions

For practice

- Coaches' role is important
- Coaching/scaffolding on cognitive, metacognitive and motivational aspects
- More training for coaches starting in ID

For research

Study the learning environment of

squads

Longitudinal development of students



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Thank you!

Do you have any questions?

